



Coronavirus (Covid -19) Resource Guide

Allen County Community Corrections is working diligently to keep all clients updated on any changes we may receive in regard to government offices or helpful information related to the coronavirus (COVID-19).

FSSA – Indiana Family & Social Services Administration www.fssabenefits.in.gov 800-403-0864

- Offices are closed to the public until further notice.
- Online and telephone services remain available.
- All scheduled appointments will take place via telephone
- Food, cash assistance or health coverage request can be made online
- Member health coverage will not be terminated during the public health emergency
- Cost sharing is suspended for the duration of the public health emergency
- Premiums and POWER Account contributions will be waived for the months of March- August 2020.
- Pharmacies are now allowed to fill prescription with name brand drugs in the event that the generic drug the member takes is out of supply.
- Pharmacies can fill some prescriptions early and can fill maintenance prescriptions for 90 -days, if requested.

Recovery Works www.Recovery.Works@fssa.in.gov 833-762-3739

- Effective April 1, 2020, Recovery Works will allot \$250 per client for discretionary funding. This funding can be used to pay for:
 - Phone cards for cell phones
 - Birth Certificates or Driver's License
 - US Postal Services (mailing may be necessary for insurance or material purposes)

Child Support Payments www.in.gov/dcs/3504.htm 260-449-4027

- Payments can be made online, by telephone, or by mail
- For assistance with child support, please contact
 - Child Support Bureau Parenting Time HelpLine, 844-836-0003
 - Child Support Customer Service Center (Kidslines), 800-840-8757

Child Care Assistance

- Families who need help finding or paying for care can contact Brighter Futures Indiana staff at 800-299-1627.

General assistance /utilities 2-1-1 can provide assistance on the following

- Food and clothing
- Housing and utility assistance
- Children and Family
- Tax Assistance



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Other Resources

- Hoosiers with general COVID-19 questions may call the Indiana State Department of Health at a toll free call center at 877-826-0011 or visit <https://www.coronavirus.in.gov/>
- Allen County Department of Health website specifically regarding COVID-19: <https://www.allencountyhealth.com/get-informed/COVID-19/>
- Indiana Department of Revenue announces “Helping Hoosiers” COVID-19 relief services which allows for the extended filing and payment deadlines, debt collection relief, hardship and offer-in-promise support
- FAQ on Unemployment Insurance: https://www.in.gov/dwd/files/Indiana_Unemployment_FAQ.pdf
- The Indiana Depart. Of Transportation will hold a virtual job fair for more than 1,000 construction and related positions at 10 a.m. ET on Thursday April 16, 2020. To register for the Virtual Job Fair, go to <https://bit.ly/3aA39zx>
- As a reminder ACCC’s Community Service projects will not resume until 5/5/20.
- ACCC’s CBT classes will resume 5/4/20.
- Please be advised that participants and visitors will be screened regarding COVID-19 by ACCC staff, which may include an infrared digital temperature check, for the health and safety of all ACCC staff, participants, and visitors.
- Ivy Tech Community College has announced it is offering free classes and training for 10,000 students. Registration is free at ivy.tech.edu/10kclasses
- Assistance is available for basic needs such as food, utilities, rent, car payments, mortgage payments and transportation at www.COVIDassistance.site